

## TERMS AND CONDITIONS

These general terms and conditions of use apply to the services provided by legal entity CHEFPRO LICENCIAMENTO DE SOFTWARES LTDA, duly registered under CNPJ n. 40.692.567/0001-90, headquartered in the city of Belo Horizonte, capital of the State Minas Gerais, the Rua Rio de Janeiro, 243, sala 802 and henceforth named ChefPro App. This “Application Terms of Use” governs the use of all apps and features made available for free and paid through annual subscriptions by ChefPro are for mobile devices (Android, IOS, Windows Mobile), servers, personal computers (desktops) or web services through the ChefPro App.

### **About policy and data privacy.**

One of our fundamental principles is the responsibility with the data of the users.

That's why we constantly work to adapt to the protocols of security of internet services and we invest in technology to store the data in a secure and completely private way, where only the user will have full access to their data. We do not access or distribute, under any circumstances, the data of the recipes and menus. Only data referring to the use of the applications such as:

1. Access time
2. Pages accessed
3. Usability behavior

Aiming to constantly improve the experience and bring more efficiency and practicality for the solution.

### 1. OBJECT

The ChefPro App is characterized by providing the following services: Creation of gastronomic technical sheets, Organization of processes,

ingredients, nutritional information from recipes and menus.

## 2. ACCEPTANCE OF THE GENERAL TERMS AND CONDITIONS OF USE

All those who wish to have access to the services offered through the ChefPro App must first inform themselves about the rules that compose this instrument, which will be available for prompt and wide query, in a direct link in the application itself. By using the ChefPro App, the user fully accepts the gifts standards and undertakes to observe them. Before starting any navigation on the application, the user must be aware of any modifications or updates to these terms. If you do not agree with any of the rules described here, the user must refrain from if you use the service or you can also contact the customer service, to present you their reservations.

## 3. NAVIGATION

The editor of the ChefPro App application is committed to using all solutions techniques at your disposal to allow access to the 24 (twenty-four) service hours a day, 7 (seven) days a week. However, he can, at any time, stop, limit or suspend access to the application or some of your pages in order to carry out updates, content modifications or any other action deemed necessary for its proper functioning. These general terms and conditions of use apply to all extensions of the ChefPro App App on social networks or in communities, both already existing, as well as those still to be implemented.

## 4. APPLICATION MANAGEMENT

For good management, the editor of the ChefPro App application will be able to any time:

- a) suspend, interrupt or limit access to all or part of the application to a specific category of Internet users;
- b) remove all information that could disrupt the application's operation or that is in conflict with norms of Brazilian Law or of Law International;
- c) suspend the application in order to carry out updates and modifications.

## 5. REGISTRATION

The services available in the ChefPro App can only be accessed by fully capable people, in accordance with Brazilian law. Legal entities will also be able to register, through their representatives cool.

The user will be allowed to keep as many accounts as he/she deems necessary with the ChefPro App app. Duplicate accounts with the same email will be automatically disabled by the application editor, without prejudice to others applicable penalties. For proper registration with the service, the user must provide fully the required data. All information provided by the user they must be accurate, truthful and up to date.

The user must provide a valid email address through which the application will perform all necessary contacts. All communications sent to that address will be considered read by the user, who commits, therefore, to regularly consult its messages received and to reply them within a reasonable time. After confirming your registration, the user will have a login (nickname) and a personal password, which must be used by him to access his account on the ChefPro App. These connection data cannot be reported by user to third parties, and their use done. The user undertakes to immediately notify the publisher of the application

any suspicious or unexpected activities on your account. It will not be allowed to assign, sell, rent or transfer, in any way, the account.

The user may, at any time and without justification, request the canceling your registration with the ChefPro App. unsubscribe will be carried out as soon as possible, provided you do not open debits are checked.

## 6. RESPONSIBILITIES

The editor will be responsible for defects or defects found in the services provided by the ChefPro App, provided you have given them cause. Defects or technical or operational defects originated in the device and system itself user's operating conditions will not be the publisher's responsibility. The editor is only responsible for the information that was sent by him directly. disclosed. Any information added by users, such as in comments and personal profiles, will be the sole responsibility of themselves.

The user is also responsible:

- a) for the correct use of the application and its services, valuing the good coexistence, for the respect and cordiality in the relationship with the other users;
- b) for compliance with the rules contained in this instrument, as well as rules national and international law;
- c) for the protection of the access data to your account (login and password).

The editor will not be responsible:

- a) by the intrinsic characteristics of the internet, mainly related to the reliability and origin of information circulating on this network;
- b) for illegal content or activities carried out through its application.

## 7. EXTERNAL LINKS

The ChefPro App may contain external links redirecting the user to other websites, over which the publisher has no control. despite previous and regular checks carried out by the editor, he disclaims any responsibility for the content found on these sites and services. Links may be included in the pages and documents of the ChefPro application App, even if they are for commercial or advertising purposes. This inclusion will depend on prior permission from the publisher. The inclusion of pages that disclose any type of illicit, violent, controversial, pornographic, xenophobic, discriminatory or offensive. The editor reserves the right at any time to remove a link leading to his service itself, if the source page does not comply with its editorial policy.

## 8. COPYRIGHT

The structure of the ChefPro App, as well as the texts, graphics, images, photographs, sounds, videos and other computer applications that the components are the property of the publisher and are protected by Brazilian law. and international regarding intellectual property. Any partial or total representation, reproduction, adaptation or exploitation of the content, brands and services proposed by the application, by any means that is, without the prior, express and written permission of the editor, it is strictly prohibited, the appropriate civil and criminal measures may be resorted to. are excluded from this forecast only those elements that are expressly designated in the application as copyright free. Access does not generate any intellectual property rights for the user. relating to elements of the application, which remain under the exclusive ownership of the editor. It is forbidden for the user to include in the application data that may modify his content or its appearance.

## 9. PRIVACY POLICY

## 1. Personal data

All personal data provided by the user at the time of registration or that may be requested later, in this capacity, WILL REMAIN CONFIDENTIAL and WILL NOT BE TRANSFERRED to any application partners. The publisher may only transmit personal data to third parties when the user expressly allow it or when the legal hypotheses are present provided for in Brazilian law, such as judicial requisition. It is the editor's responsibility to guarantee the confidentiality of the data provided by users, and must protect the application against attempted breaches or clandestine access to its database.

## 2. Navigation data

The application occasionally uses "cookie" techniques, which allow it to analyze statistics and information about user navigation. They can be provided, for example, data on the device used by the user and the your access location. This collection of information seeks to improve navigation, for the user's comfort, by allowing them to present personalized services, according to your preferences. These navigation data may also be shared with eventual application partners, seeking to improve products and services offered to the user. The user will be able to object to the registration of "cookies" by the application, just disable this option in your own browser or device. On the other hand, the disabling this record may affect the availability of some tools and some application services.

## 10. USER SERVICE

In case of doubts, suggestions or problems using the ChefPro application App, the user can directly contact your customer service through from the email address: [contato@chefproapp.com.br](mailto:contato@chefproapp.com.br), as well as on social networks linked to the company. These user support services will be available on the following days and times: Monday to Saturday

from 8 am to 6 pm. The user may also choose to send correspondence to the address of the headquarters of the ChefPro App, reported at the beginning of this document.

## 11. SANCTIONS

Without prejudice to other applicable legal measures, the editor of the ChefPro application App may, at any time, warn, suspend or cancel the account of the user:

- a) that fails to comply with any of the provisions contained in this instrument;
- b) who fails to comply with their user duties;
- c) who perform fraudulent or willful acts;
- d) who provide any incorrect information;
- e) whose behavior constitutes or may cause offense or damage to third party or the application itself.

## 12. CHANGES

The present version of the General Terms and Conditions of Use has been updated to the latest time on: 03/12/2021. The editor reserves the right to modify at any time and without any notice, the application and the services, as well as these rules, especially to adapt them to the evolutions of the ChefPro App, either by availability of new features, either by deletion or modification of those that already exist. The user who uses the service, after making changes to the terms and general conditions, demonstrates its agreement with the new standards. Case disagree with any of the changes, you should immediately request the cancellation of your account and submit your reservation to the customer service, if you wish.

### 13. APPLICABLE LAW AND JURISDICTION

For the resolution of disputes arising from this instrument, it will be fully applied Brazilian law. Any disputes must be filed in the court of the district in which the finds the seat of the publisher of the application.

*Be welcome!*

*The ChefPro App App team wishes you a great navigation!*